

CYCLOPS ELECTRONICS LIMITED BUSINESS POLICY



Supplying for Tomorrow, Today...



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We are committed to providing a consistently high-quality service to our customers with the principal aims of:

- Supplying our customers with high-quality products that conform to agreed order requirements
- Continually improving our business system performance, product quality and the Company's good reputation
- Meeting statutory and regulatory requirements relating to our products and services
- Increasing levels of customer satisfaction, retention, and sales growth
- Communicating clearly with our customers and suppliers

We do this by:

- Maintaining our ISO9001 registration
- Leading employees and encouraging them to contribute to the company's success by promoting improvement
- Communicating our Business Policy to all members of staff to meet or exceed the Business System requirements
- Training and developing our employees
- Providing the workforce with an environment that stimulates growth, teamwork, and continuous improvement
- Ensuring our customer and supplier needs are fully understood with good communication
- Developing mutually beneficial supplier and customer relationships, working in partnership with them
- Setting business objectives and targets at least annually, appropriate with our medium and long-term strategy
- Routinely monitoring and measuring the achievement of our Business Policy and objectives, including financial targets and the needs and expectations of our key stakeholders.
- Ensuring our Business Policy is made available to Interested Parties

Signed:

A handwritten signature in black ink, appearing to read 'Daniel Yodaiken'.

Daniel Yodaiken.
Managing Director